

POLICY

Diversity, Equity & Inclusion

DATE
RESPONSIBLE

28 January 2028
N Cox, D Sullivan, B Corps

PREMIUM BUSINESS TRAVEL



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POLICY: DIVERSITY, EQUITY & INCLUSION (DEI)**UPDATED:** 28 JANUARY 2026 (reviewed annually)**DEI TEAM:** Nicola Cox, David Sullivan

There are four main pillars to our Equity, Diversity & Inclusion Policy.



MIDAS Travel is committed to encouraging equity, diversity and inclusion among our workforce, and eliminating unlawful discrimination.

The aim is for our workforce to be truly representative of all sections of society and our customers, and for each employee to feel respected and able to give their best.

The organisation - in providing goods and/or services and/or facilities - is also committed against unlawful discrimination of customers or the public.

PURPOSE

This policy's purpose is to:

1. Provide equity, fairness and respect for all in our employment, whether temporary, part-time or full-time
2. Not unlawfully discriminate because of the Equality Act 2010 protected characteristics of:
 - age
 - disability
 - gender reassignment
 - marriage and civil partnership
 - pregnancy and maternity
 - race (including colour, nationality, and ethnic or national origin)
 - religion or belief
 - sex
 - sexual orientation
3. Oppose and avoid all forms of unlawful discrimination. This includes in:
 - pay and benefits
 - terms and conditions of employment
 - dealing with grievances and discipline
 - dismissal
 - redundancy
 - leave for parents

- requests for flexible working
- selection for employment, promotion, training or other developmental opportunities

COMMITMENTS

MIDAS Travel commits to:

An Inclusive Work Environment

- Encourage equity, diversity and inclusion in the workplace as they are good practice and make business sense.
- Create a working environment free of bullying, harassment, victimisation and unlawful discrimination, promoting dignity and respect for all, and where individual differences and the contributions of all staff are recognised and valued.
- This commitment includes training managers and all other employees about their rights and responsibilities under the equity, diversity and inclusion policy. Responsibilities include staff conducting themselves to help the organisation provide equal opportunities in employment, and prevent bullying, harassment, victimisation and unlawful discrimination.
- All staff should understand they, as well as their employer, can be held liable for acts of bullying, harassment, victimisation and unlawful discrimination, in the course of their employment, against fellow employees, customers, suppliers and the public.

People Feel Safe & Respected

- Take seriously complaints of bullying, harassment, victimisation and unlawful discrimination by fellow employees, customers, suppliers, visitors, the public and any others in the course of the organisation's work activities.
- Such acts will be dealt with as misconduct under the organisation's grievance and/or disciplinary procedures, and appropriate action will be taken. Particularly serious complaints could amount to gross misconduct and lead to dismissal without notice.
- Further, sexual harassment may amount to both an employment rights matter and a criminal matter, such as in sexual assault allegations. In addition, harassment under the Protection from Harassment Act 1997 – which is not limited to circumstances where harassment relates to a protected characteristic – is a criminal offence.

Practices Are Fair & Provide Opportunities

- Make opportunities for training, development and progress available to all staff, who will be helped and encouraged to develop their full potential, so their talents and resources can be fully utilised to maximise the efficiency of the organisation.
- Make decisions concerning staff being based on merit (apart from any necessary and limited exemptions and exceptions allowed under the Equality Act).

- Review employment practices and procedures when necessary to ensure fairness, and also update them and the policy to take account of changes in the law.

Monitoring Enables Continuous Improvement

- Monitor the make-up of the workforce regarding information such as age, sex, ethnic background, sexual orientation, religion or belief, and disability in encouraging equity, diversity and inclusion, and in meeting the aims and commitments set out in the equity, diversity and inclusion policy.
- Monitoring will also include assessing how the equity, diversity and inclusion policy, and any supporting action plan, are working in practice, reviewing them annually, and considering and taking action to address any issues.

AGREEMENT

The equity, diversity and inclusion policy is fully supported by senior management and has been agreed with employee representatives [Nicola Cox, David Sullivan].

DISCIPLINARY AND GRIEVANCE PROCEDURES

Copies of MIDAS Travel's grievance and disciplinary policies and procedures are available from directors of the company. This includes with whom an employee should raise a grievance – usually their line manager.

ABOUT MIDAS TRAVEL

MIDAS Travel is in the top 40 of its sector, a Travel Management Company committed to providing premium business travel for financial, consultative and professional industries. Through empowering our people, driving innovative technology and delivering true expertise, our reputation for service sets us apart from the competition.

You can find out more about our ESG approach via our website [here](#). For any questions, please [get in touch](#).